

## **Student Satisfaction Survey (Feedback) Report**

The college has an effective system for collecting and analysing the feedback of students, parents and alumni regarding teaching, learning process other facilities including the infrastructure. After analyzing the feedback, feedback reports are prepared. Based on the feedback reports, the college takes adequate measures to correct the limitations. In the academic year 2019-20, by considering COVID-19 protocol, feedbacks from teachers, students, alumni, and parents were collected by means of Google forms. 336 students, 22 teachers, 44 alumni and 56 parents expressed their opinions about the college. The analysis shows that students are satisfied with timely completion of syllabus by teacher. The mean score of this component is obtained as 4.54 with a standard deviation of 0.65. When we consider the Teacher prompts to ask questions, the mean score is 4.34 with standard deviation 0.76 and it is satisfactory. Regarding the component fair and impartial internal evaluation system, the mean score is 4.46 with standard deviation 0.68 which is almost at the very good rating. Regarding the punctuality of teacher, the mean score is 4.51 with standard deviation 0.66 which is at the very good rating. Regarding the motivation of teachers the mean score is 4.43 with standard deviation 0.75. It shows that the students are satisfied with it. . It can be concluded that overall satisfaction of students about teacher's performance is satisfactory. With regard to the administration, the students have a good opinion of the library, the laboratories, the indoor and outdoor sports facilities, the canteen, the college office, the health care system, the rest rooms (women), the hostel and the conveyance facilities. The analysis shows that many students are not fully satisfied with the toilet facilities, internet facilities and with the activities of the clubs and other organizations. In consultation with the Principal and the College Council, IQAC has decided to discuss the matter further to provide better and improved facilities for the students in these areas in the next academic year.